



How-To Guide:

Accessing the DWC Portal



Welcome to the Portal!

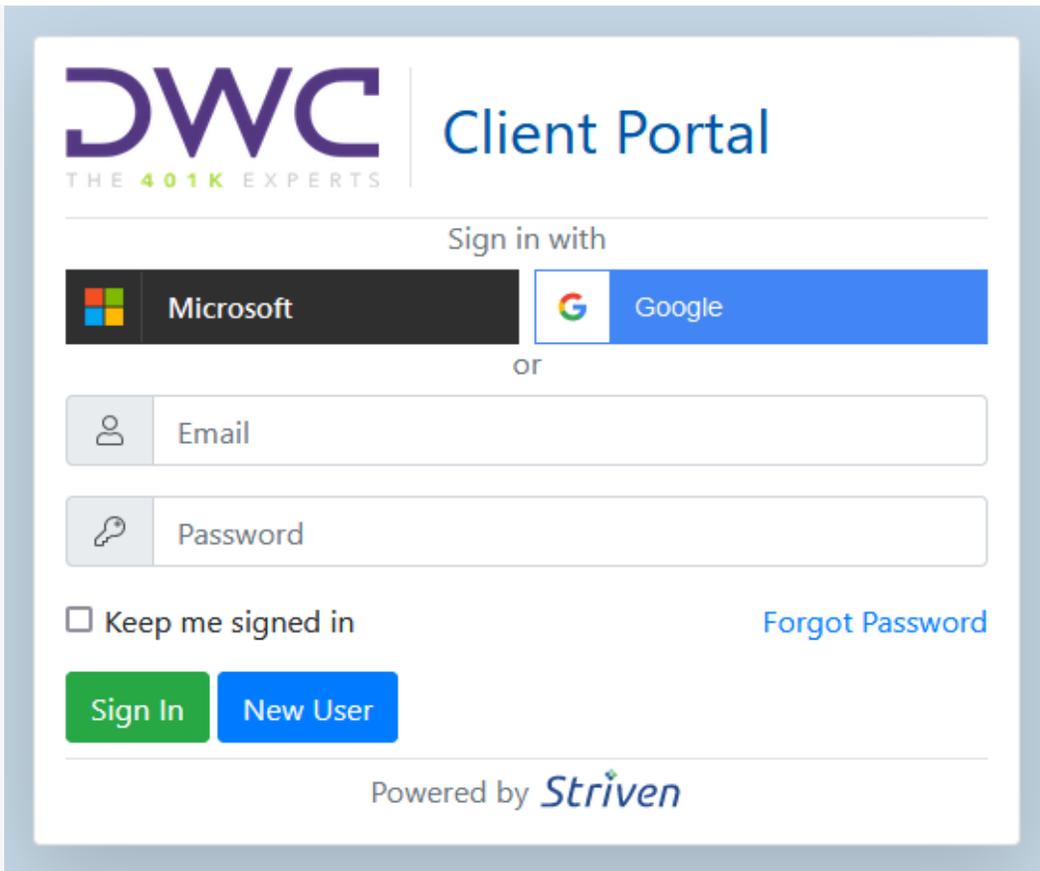
A Note from the DWC IT Team



We are thrilled for you to see the newly enhanced DWC Portal, powered by the Striven software suite.

We don't want you to miss out on anything. Please check with your IT team to ensure that you can receive emails from notifications@system.striven.com.

Accessing the DWC Portal



The screenshot shows the login interface for the DWC Client Portal. At the top left is the logo for 'DWC THE 401K EXPERTS'. To its right is the text 'Client Portal'. Below this is a 'Sign in with' section featuring two buttons: a black 'Microsoft' button with the logo and a blue 'Google' button with the logo. Below these is the word 'or'. There are two input fields: 'Email' with a person icon and 'Password' with a key icon. Below the fields is a checkbox for 'Keep me signed in' and a blue link for 'Forgot Password'. At the bottom are two buttons: a green 'Sign In' button and a blue 'New User' button. At the very bottom, it says 'Powered by Striven'.

Log-in Page

The log-in page for the DWC portal can be found by clicking [here](#) or by navigating to dwc401k.customers.striven.com.

Your username will be the email address you have provided to DWC.

Please note, the option to sign in with Microsoft or Google are available only if the email provided is linked to your Microsoft or Google account.

Accessing the DWC Portal – New User

DWC
THE 401K EXPERTS

Client Portal

Sign in with

Microsoft Google

or

Email

Password

Keep me signed in [Forgot Password](#)

Sign In **New User**

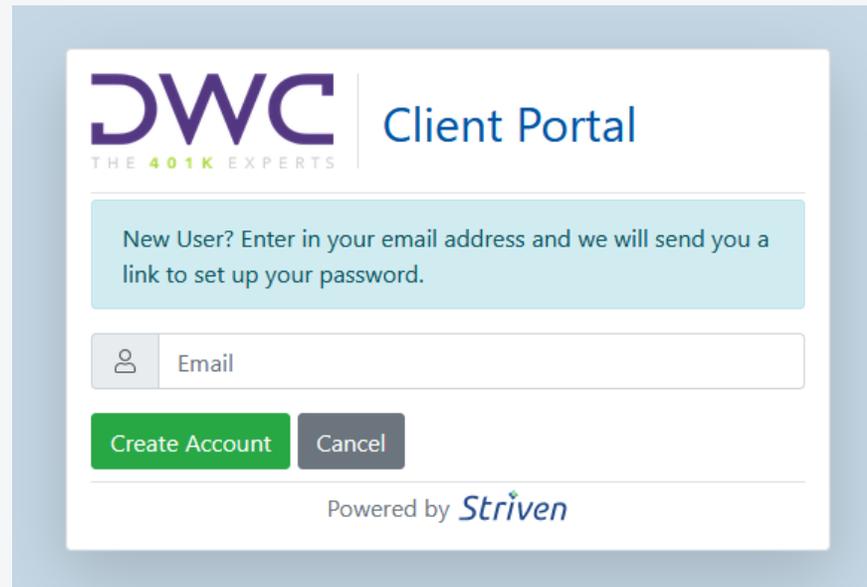
Powered by *Striven*

Setting Your Password (New User)

If you are a **first-time user** of the portal, select “New User” to set your initial password. Please note that for security purposes, this will also apply to existing users who have not previously accessed the enhanced portal.

If you have previously signed in to the enhanced portal but need to reset your password, this will be covered in a later section.

Accessing the DWC Portal – New User



The screenshot shows the DWC Client Portal registration interface. At the top left is the DWC logo with the tagline 'THE 401K EXPERTS'. To the right of the logo is the text 'Client Portal'. Below this is a light blue box containing the text: 'New User? Enter in your email address and we will send you a link to set up your password.' Underneath is an input field with a person icon and the placeholder text 'Email'. Below the input field are two buttons: a green 'Create Account' button and a grey 'Cancel' button. At the bottom of the form, it says 'Powered by Striven'.

Setting Your Password (New User)

On the following screen, you'll be prompted to enter your email address. This needs to match the email address you have on file with DWC.

Accessing the DWC Portal – New User



Your name,

For security purposes, we are requiring all users to set up a new password. The process is easy, as your username will be your email address.

Please use the link below to set up your password.

[Set up Password](#)

Thank you,
DWC Technology Team

Powered by *Striven*

Setting Your Password (New User)

After you enter your password, you will then receive an email from the system that will allow you to set your initial password.

Accessing the DWC Portal – Forgot Password

DWC
THE 401K EXPERTS

Client Portal

Sign in with

Microsoft or Google

Email

Password

Keep me signed in

[Forgot Password](#)

Sign In New User

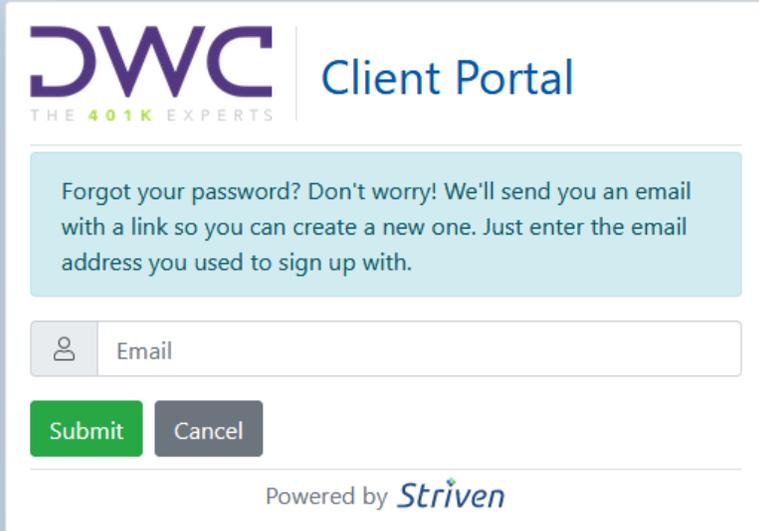
Powered by *Striven*

Resetting Your Password (Forgot Password)

If you are a **first-time user** of the portal, select “New User” to set your initial password. Please note that for security purposes, this will also apply to existing users who have not previously accessed the enhanced portal.

If you have previously signed in to the enhanced portal but need to reset your password, select “Forgot Password”.

Accessing the DWC Portal – Forgot Password



The screenshot shows the 'DWC Client Portal' interface. At the top left is the logo 'DWC THE 401K EXPERTS' and the text 'Client Portal'. Below this is a light blue box with the text: 'Forgot your password? Don't worry! We'll send you an email with a link so you can create a new one. Just enter the email address you used to sign up with.' Underneath is a text input field with a person icon and the placeholder text 'Email'. Below the input field are two buttons: a green 'Submit' button and a grey 'Cancel' button. At the bottom of the form, it says 'Powered by Striven'.

Resetting Your Password (Forgot Password)

After selecting “Forgot Password” on the log-in page, you will be prompted to enter your email address.

On this screen, ensure that the email address entered matches the email address DWC has on file for you.

Accessing the DWC Portal – Forgot Password

From: Striven <notifications@system.striven.com>
Sent: Thursday, November 30, 2023 11:14 AM
To: Your Name <YourEmail@YourDomain.com>
Subject: Reset Password Instructions



We received a request to reset a password associated with this email address. Please follow link below to reset your password.

If you did not request a password reset, you can safely ignore this email.

[Reset Password](#)

At Your Service,

The Striven Team

Resetting Your Password (Forgot Password)

A password reset email will be sent to the email address we have on file for you from the Striven notifications system.

If you do not receive this email within a few minutes, please check your junk or SPAM folders.

Once received, just click the link to set and confirm your new password.